



Eefje Hendriks

DISASTER SCIENTIST AND TECHNICAL RESILIENCE ADVISOR

Creative, communicative and analytically strong team player, with multiple years of experience in disaster risk reduction research and humanitarian practice. Proven leadership skills in project organization, capable of initiating, developing and coordinating cross discipline and multisectoral collaborations. Possesses a goal-oriented, well-structured, pro-active, independent and socially engaged attitude. Award winning, engaged, enthusiast and critical lecturer developing experience-based learning and hands-on research in architecture, climate change, disaster and migration. Skilled in direct supervision and monitoring of the design, initiation, execution and elevation of scientific research of BSc, MSc, PhD research assistants and volunteers. Aspires challenging roles in progressive teams driven by high quality research and innovation in disaster risk reduction or post-disaster recovery to keep expanding knowledge and skills.

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EXPERIENCE

Full portfolio



UT
2022 - present

Assistant professor

University of Twente, Faculty of Geo-information and Earth-Observation, Enschede

- Post-doctoral study in effective humanitarian assistance to enable vulnerable communities to build back safer houses after disasters, with VENI grant from NWO.
- Member of Centre for Disaster Resilience and developer of Master Humanitarian Engineering.
- Leader and initiator of Young Capital team for Flood Resilience in Nepal in collaboration with Craterre, NHSRP, Oxford Brookes Cendep, University of Sydney, Tribhuvan University, CRS International and member of the Technical Working Group.

PSF
2022 - present

Technical Expert

Covenant of Mayors, ICLEI, Brussels

- Policy Support Facility technical expert disaster resilience to support the municipality of Valencia and Cox in Spain with implementing measures for adaptation to climate change.

Avans
2014 - present

Director, coordinator, project leader, lecturer

Avans University, Den Bosch, Tilburg

- Leader and initiator for KIEM-CE project on Circular Emergency Hospital Shelters in collaboration with Doctors without Borders (MSF) and Wijnroemer Relief Goods (2022-2023)
- Project leader for multidisciplinary development of 3D printed bicycle bridge out of post-consumer plastics in collaboration with the Province Noord-Brabant, Spark, Sparklin Plastic (2021-2022)
- Program coordinator and initiator of Disruptive Events, (Inter)national Disaster Resilience, Migration and Climate Change, for 70 students yearly, including field work in migrant camps and collaborations with humanitarian partners (2015-2022)
- Director graduation school Academy Built Environment and Infrastructure, yearly responsible for 300 students. (2020-2022)
- Courses including: Disaster resilience in the Built Environment, Critical circles, System thinking, Participatory research in refugee / migrant camps, graduation studio Borderless Engineering
- Education certificates: advanced teaching and examination

MISSION

Enhance opportunities, safety and basic facilities for low-income disaster and conflict affected populations

VISION

Use knowledge exchange knowledge to create awareness of safety risks and protective techniques. Initiate meaningful collaborations with local actors.

TALENTS

connect, collaborate, organize, network, analyse, improvise, present, multi-task, motivate, innovate.



EXPERTISE

disaster risk reduction	● ● ● ● ●
risk communication	● ● ● ● ●
post-disaster construction	● ● ● ● ●
self-recovery	● ● ● ● ●
informal architecture	● ● ● ● ●
humanitarian assistance	● ● ● ● ●
construction engineering	● ● ● ● ●
focus group discussions	● ● ● ● ●
interview techniques	● ● ● ● ●
risk assessment	● ● ● ● ●
social network analysis	● ● ● ● ●
regression analysis	● ● ● ● ●
cluster analysis	● ● ● ● ●



LANGUAGES

Dutch
English
Spanish
German
French
Italian
Catalan
Nepali
Tagalog



EXTRA CURRICULAR

CONSULTING

Consultancy for humanitarian organisations Medicins Sans Frontières, International Federation of Red Crescent, Built to Impact, Foundation Vlok, Escuelas Unidas (2014-2023).

ORGANISATION

NEEDS conference (2023, 2021), 2023: Citizen workshop Valencia, Stakeholder workshops Cox and Valencia, 2022: Conference Climate. Culture. Peace, 2020: Conference Disrupting Resilience, 2019: Conference Disaster resilience in the Built Environment, 2018: Conference Migration in Europe and East Asia, Palermo, 2017: Practitioners workshop, Kathmandu, 2016: Conference Dutch for Global Development, Exhibition DIY housing for new Dutchies, Symposium Borderless engineering, Symposium Refugee crisis, 2007-2009: Architecture competition, CHEOPS.

LEADERSHIP

Guest-editor Disaster Prevention and Management 2 Special Issues (2020 -2022). Treasurer, board, Hockey club, Don Quishoot (2011-2012). Hockey team captain (2017, 2010-2011). President year book, AnArchi (2011). Secretary and PR, 1st board, Architecture association AnArchi (2010).

RESULTS

- project proposals
- research protocols
- practical toolkits
- academic papers
- academic courses
- student field work
- award winning research
- special journal issue
- media output

UIC

2019 - present

Visiting guest lecturer

International University of Catalonia, Barcelona, Spain
• Yearly seminar "Community knowledge adoption in post-disaster reconstruction" for the Master City Resilience and Management.

TU/e

2015 - 2022

Lecturer and researcher

Eindhoven University of Technology, Eindhoven
• Part-time PhD research post-disaster reconstruction (2015-2020) with field research in the Philippines and Nepal resulting in many publications, including 8 peer reviewed journal publications.
• Daily board member, Technology for Global Development, initiating extra curricular lectures, excursions, internships and field work in and for the global south (2016-2022).
• Courses including: International Development and Sustainability (master), Architecture and Technology (bachelor).
• Supervising bachelor, master, and PDEng students for (temporary) buildings and settlements for disaster and migration.
• Shelter and Watsan product developer of multipurpose community shelter and rapid deployable water tower kit in European project S(p)eedkits with field tests in Senegal and Mongolia, in collaboration with IFRC and MSF (2015).

USYD

2019

Researcher, lecturer Humanitarian Engineering

Humanitarian Frontiers lab, University of Sydney, Sydney

Cordaid and CRS

2017 - 2019

Visiting field researcher

Philippines and Nepal
• Research leader, large scale mixed method study of earthquake and typhoon resistant construction knowledge adoption, across 25 remote communities in Nepal and 6 communities in the Philippines.

Menis architects

2013- 2014

Architect and project coordinator

Santa Cruz, Spain

Escuelas Unidas

2013

Constructor, coordinator

Puerto Cabezas, Nicaragua

- Volunteer research and design of hurricane resistant school and construction coordination.

B&J architects

Intern urban integration informal settlements



ACADEMIC BACKGROUND

2020 PhD post-disaster reconstruction

- Thesis: Assessing knowledge adoption in post-disaster reconstruction. (TU/e)

2013 M.Sc. Architecture and M.Sc. in Building Technology

- Thesis: Hazard-resistant and transformable community shelters in Haiti, 2010 earthquakes.
- Both masters cum laude. (TU/e)

2009 B.Sc. Architecture, Building and Planning

- Major Architecture and Technology (TU/e), Minor Architecture (UPC Barcelona)

Eefje Hendriks



GRANTS

2023 Selected for 15 most promising young engineers of the Netherlands De ingenieur
2021 VENI, Post-doctoral scholarship "Enabling vulnerable communities to build back safer" Dutch Research Council (NWO)
2021 Circular Economy - KIEM "Circular Emergency Shelter" Regieorgaan SIA
2020 Sustainable Teacher of the Netherlands for higher education 1st prize
2019 Best conference paper IREC conference Disrupting the status quo
2018 Early career researchers travel grant and research pitch 1st prize, Dangerous landscapes conference
2018 Personal PhD grant "Supporting safer self-recovery", Dutch Research Council (NWO)
2016: 4TU Lighthouse grant for cross-university research project Refugee city
2015: Research pitch, Spark, 1st.
2015 Innovation education prize Minor built environment
2015 PhD support fund Avans University of Applied Sciences
2012: International thesis prize Nalacs latin america studies
2012: EFL travel grant for field research in informal urban development.
2016: Social design talent award at Dutch Design Week, 2nd.
2013: Design competition, multifunctional luxury congress centre, Switzerland, 1st.
2012: International Archiprix, best 5 of faculty.
2008: Design award for alzheimer, last 10.
2006: Shelter design award, 1st.



PUBLICATIONS

JOURNAL ARTICLES

- Sechi, G.J., Lopane, F.D., Hendriks, E., 2022. Mapping seismic risk awareness among construction stakeholders: The case of Iringa (Tanzania). *Int. J. Disaster Risk Reduct.* 82, 103299. <https://doi.org/10.1016/j.ijdr.2022.103299>
- Eelaferi, Collective of early career researchers; Hendriks, E., Kmoch, L.M., Mulder, F. and Fuentealba, R. (2022), Guest editorial: Exploring inclusive publishing practices with early career disaster-studies researchers, *Disaster Prevention and Management*, Vol. 31 No. 1, pp. 1-9. <https://doi.org/10.1108/DPM-02-2022-416>
- Eelaferi, Collective of early career researchers; Hendriks, E.; Kmoch, L. ; Mulder, F.; Fuentealba, R. (2022) Editorial emerging voices and pathways to inclusive disaster studies, *International Journal of Disaster Prevention and Management*, 31(2). <https://doi.org/10.1108/DPM-01-2022-0018>
- Hendriks, E., & Opdyke, A. (2022). The Influence of Technical Assistance and Funding on Perceptions of Post-Disaster Housing Safety after the 2015 Gorkha Earthquakes in Nepal. *International Journal of Disaster Risk Reduction*, 73, 102906. Elsevier. <https://doi.org/10.1016/j.ijdr.2022.102906>
- Hendriks, E. Opdyke A. (2021). Adoption of seismic resistant techniques in reconstructed housing in the aftermath of Nepal's 2015 Gorkha Earthquake. *Earthquake Spectra*. <https://doi.org/10.1177/87552930211009530>
- Hendriks, E.; Stokmans, M. (2020) Drivers and barriers for the adoption of hazard-resistant construction knowledge in Nepal: Applying the motivation, ability, opportunity (MAO) theory. *International Journal of Disaster Risk Reduction*. 51, [doi:10.1016/j.ijdr.2020.101778](https://doi.org/10.1016/j.ijdr.2020.101778).
- Hendriks, E., Opdyke, A. (2021). Knowledge adoption in post-disaster self-recovery. *Special Issue of Disaster Prevention and Management Journal*. <https://doi.org/10.1108/DPM-01-2020-0025>
- Hendriks, E. Stokmans, M. (2020). Development of audience specific communication strategies to increase adoption of hazard-resistant construction techniques in post-disaster research. *International Journal of Disaster Resilience in the Built Environment* (under review)
- Hendriks, E., Luyten, L., & Parrack, C. (2018). Knowledge exchange and adoption to enable safer post-disaster self-recovery. *International Journal of Integrated Disaster Risk Management*, 2(1). Retrieved from http://www.idrimjournal.com/index.php/idrim/article/download/314/pdf_30
- Hendriks, E., Vrebos, H., & de Zwart, J. (2018). The Influence of Flux on Auto-construction in the Jungle of Calais. *Scroope Cambridge Architecture Journal, Order; Disorder*(27), 93–108. https://issuu.com/scroopecamarchjournal/docs/scroope_27_high_res

- Hendriks, E., Lichtenberg, J., Quanjel, E., & Gijsbers, R. (2015). Practical and ethical issues of post-disaster research. *Alam Cip-ta, International Journal of Sustainable Tropical Design Research and Practice*, 8(Special Issue 1), 60–69. Retrieved from http://www.frsb.upm.edu.my/dokumen/FKRSE1_60-69.pdf

BOOK CHAPTERS

- Crété, E.; Opdyke, A.; Moles, O.; Joshi, L.; Hosta, J.; Yadav, S.; Maskey, P.N.; Sieffert, Y.; Hendriks, E.; Rakotonirina, M.; Guragain, R.; Granier, P.; Flinn, B. (2021). Incorporating Local Building Practices in Response. In J. Twigg & E. Babister (Eds.), *Roadmap for research - A Collaborative Research Framework for Humanitarian Shelter and Settlements Assistance* (pp. 129–136). Interaction. https://www.interaction.org/wp-content/uploads/2021/06/Roadmap-for-Research_96ppi.pdf
- Hendriks, E., Schep, B., Van Leersum, A. (2020). Exploring the influence of knowledge networks on the adoption of earth-quake-resistant construction techniques in Nepal. In Martins (Eds.), *Enhancing disaster preparedness*. ISBN 9780128190784 <https://doi.org/10.1016/B978-0-12-819078-4.00004-6>
- Hendriks, E. (2017). Catalyzing informal community development after natural disasters. (R. Bürgin, Ed.), *Polis, Rapid Urbanization and the Rise of Informal Settlements* (Vol. 3). Zurich: ETH Wohnforum. https://pure.tue.nl/ws/portalfiles/portal/76637303/ef_polis_simulation_complete.pdf
- Hendriks, E., (2018). Design for camps in transition - Giving space and responding to initiatives of inhabitants. In J. Bekkering and K. Dimitrova (Eds.), *Public Building for Refugees: a catalogue* (2nd ed., pp. 7–13). Eindhoven: Eindhoven University of Technology. https://pure.tue.nl/ws/portalfiles/portal/115166320/Public_Building_for_refugees_Catalogue.pdf
- Bekkering, J. D., van Hoof, J. J. P. M., Dimitrova, K., Hendriks, E., Riedijk, M., Krosenbrink, R. J. J., & van Sorgen, P. (2017). Public space for refugees: community facilities in the context of permanent temporariness. *4TU. Bouw*, p 14-15.
- Riedijk, M., Bekkering, J. D., van Hoof, J. J. P. M., Dimitrova, K., & Hendriks, E. (2018). Public space for refugees, lighthouse project. In S. Bakker (Ed.), *Research to reality: 4TU.Bouw 2014-2017* (pp. 166-169). TU Delft. <https://bureaubakker.com/wp-content/uploads/2018/12/Research-to-Reality-4TU.Bouw-2014-2017.pdf>
- Bekkering, J., van Hoof, S., Dimitrova, K., Hendriks, E., Riedijk, M., Krosenbrink, R., van Sorgen, P. (2017). Public space for refugees: Community facilities in the context of permanent temporariness. *SPOOL*, 4(2), Energy innovation. 4TU.Built Environment Lighthouse projects. 2016 (p 33-37). TU Delft Open. <https://journals.open.tudelft.nl/spool/article/download/1924/2329>. ISSN 2215-0897, E-ISSN 2215-0900, <https://www.spool.ac/index.php/spool/issue/view/9/5>

CONFERENCE PROCEEDINGS

- Hendriks, E., & Stokmans, M. (2020). Drivers and barriers for the adoption of hazard-resistant construction knowledge in Nepal: Applying the Motivation, ability, opportunity (MAO) theory. *International Conference of Building Resilience 2020*.
- Wu, M.F., Tran, N.V., Woodley, L., Hendriks, E., & Opdyke, A. (2020). The Influence of Community Participation, Technical Assistance, and Government Funding on Post Disaster Housing. *International Conference of Building Resilience 2020*.
- Hendriks, E., & Stokmans, M. (2019). Drivers and barriers for the adoption of hazard-resistant construction knowledge in Nepal: Applying the Motivation, ability, opportunity (MAO) theory. *Global disaster studies: Past present future 2019*.
- Hendriks, E., Opdyke, A. (2020). Understanding the role of knowledge sources in housing self-recovery processes in the Philippines. *IREC 2019*.
- Hendriks, E., Schep, B., Van Leersum, A. (2019). Exploring the influence of knowledge networks on the adoption of earthquake-resistant construction techniques in Nepal. *International Conference of Building Resilience 2019*.
- Hendriks, E. (2018). Post-disaster reconstruction in the Philippines and Nepal. *Conference, Migration in Europe and east Asia*.
- Hendriks, E. (2017). Safer self-recovery. In *Poster session Conference Promoting safer-building*.
- Hendriks, E., Basso, M., Sposini, D., Ewijk, L. van, & Jurkowska, H. (2016). Self-built housing as an alternative for post-disaster recovery. In *No-Cost Housing Conference*. Zurich: ETH-Zurich. Retrieved from https://www.ethz.ch/content/dam/ethz/special-interest/conference-websites-dam/no-cost-housing-dam/documents/Hendriks_final.pdf.
- Hendriks, E. (2016). Climate Adaptive Large-Scale Shelter (Mobile Modular Unit 120m2). In *Poster session Conference Innovative Humanitarian Shelter*. Berlin: Shelter Research Unit.

PROFESSIONAL PUBLICATIONS

- Eelaferi, Collective of early career researchers; Hendriks, E., Mulder, F., Kmoch, L., Fuentealba Fuentes, R. (2022). Blogpost for Emerald. Heard enough from 'David', 'John' and 'Michael'? How to make disaster studies more inclusive! <https://www.emeraldgrouppublishing.com/opinion-and-blog/heard-enough-david-john-and-michael-how-make-disaster-studies-more-inclusive>
- Eelaferi, Collective of early career researchers; Hendriks, E., Mulder, F., Kmoch, L., Fuentealba Fuentes, R. (2020). Emerging voices and pathways to inclusive disaster studies. Special Issue of Disaster Prevention and Management Journal. <https://www.emeraldgrouppublishing.com/journal/dpm/emerging-voices-and-pathways-inclusive-disaster-studies>
- Hendriks, E. (2020) Assessing knowledge adoption in post-disaster reconstruction. PhD thesis findings video, YouTube. <https://youtu.be/fGXERERltok>
- Hendriks, E., Hermans, K. (editors) (2018). DIY homes for new Dutchies. Eindhoven: Technische Universiteit Eindhoven. https://issuu.com/eefjehendriks/docs/booklet_diy_housing_for_new_dutchie
- Hendriks, E., (editor) (2018). E-magazine study trip Palermo (Minor Disruptive Events). Retrieved from https://issuu.com/eefjehendriks/docs/e-magazine_palermo_eindproduct
- Hendrik, E., (editor) (2017). E-magazine study trip Lesbos (Minor Disruptive Events). Retrieved from https://issuu.com/eefjehendriks/docs/magazine_studiereis_23_oktober_2017
- Reijven, J., Buyle, G., & Hendriks, E. (2015). Demonstration plan - nonpublic version, Field testing of selected kits. Retrieved from <http://www.speedkits.eu/node/131>

MEDIA OUTPUT

- BNR(2023),InterviewaboutreconstructioninTurkiye.<https://www.bnr.nl/nieuws/internationaal/10503610/erdogan-belooft-extreem-snelle-wederopbouw-maar-lijkt-onhaalbaar>
- BNR(2023),InterviewaboutreconstructioninTurkiye.<https://www.bnr.nl/nieuws/internationaal/10503385/lastig-om-voor-dit-soort-schokken-te-bouwen>
- De Ingenieur (2023), Selection of 15 most promising young ingenieers of the Netherlands. <https://www.deingenieur.nl/artikel/slimmer-bouwen-in-kwetsbare-gebieden>
- EGU (2022), Interview by Vale Cigala on reducing housing vulnerability to natural hazards. <https://blogs.egu.eu/divisions/nh/2022/12/19/reducing-housing-vulnerability-to-natural-hazards-interview-with-dr-eefje-hendriks/>
- Dutch Research Council (2022) Another 78 researchers receive NWO Veni grant <https://www.nwo.nl/en/news/another-78-researchers-receive-nwo-veni-grant>
- Avans Hogeschool (2022) Veni-beurs voor docent-onderzoeker Avans Hogeschool. <https://www.avans.nl/over-avans/nieuws-en-pers/nieuwsberichten>
- Eindhoven University of Technology (2022) Research talent to work on AI, photonics and energy with Veni grant <https://www.tue.nl/en/news-and-events/news-overview/11-04-2022-research-talent-to-work-on-ai-photonics-and-energy-with-veni-grant/>
- University Twente (2022)VENI grant for research on personalizing humanitarian aid <https://www.utwente.nl/en/news/2022/4/541613/veni-grant-for-research-on-personalizing-humanitarian-aid>
- University Twente (2022) 'Veni' grant for six young UT scientists <https://www.utwente.nl/en/news/2022/4/542560/veni-grant-for-six-young-ut-scientists>
- Chmutina, K., Von Mending, J., Hendriks, E., Kmoch, L, Mulder, F., Fuentealba, R. (2022) Disasters Deconstructed S6E1, Emerging voices. <https://disastersdecon.podbean.com/e/s6e1-emerging-voices/>
- Van Winkelen, V. Studenten werken met vluchtelingen in Athene: 'Hier is geen toekomstperspectief'. Punt magazine. <https://punt.avans.nl/2021/12/studenten-werken-met-vluchtelingen-in-athene-hier-is-geen-toekomstperspectief/>
- Knook, O. (2021) Avansstudenten werken aan eerste 3D-geprinte brug van plastic afval. Punt magazine. <https://punt.avans.nl/2022/01/avansstudenten-werken-aan-eerste-3d-geprinte-brug-van-plastic-afval/>
- Leren voor Morgen (2021). Duurzame Docenten 2020, waar zijn ze nu? <https://lerenvoormorgen.org/nieuws/duurzame-docenten-2020-waar-zijn-ze-nu-alle-winnaars-deel-1>
- Douwes, S. (2020). 'Duurzaamste docent van 2020' Eefje Hendriks neemt studenten mee naar vluchtelingenkampen. Punt magazine. <https://punt.avans.nl/2020/10/duurzaamste-docent-van-2020-eefje-hendriks-neemt-studenten-mee-naar-vluchtelingenkampen/>
- Eikenaar, H. (2020). Prijs voor Tilburgse docent die studenten in vluchtelingenkampen bewustzijn bijbrengt. Published in Brabants Dagblad en BN de Stem en AD. <https://www.bd.nl/tilburg-e-o/prijs-voor-tilburgse-docent-die-studenten-in-vluchtelingenkampen-bewustzijn-bijbrengt~a787b6e90/>
- Pakhuis de Zwijger, (2020). EduCAUTION #16: Bekendmaking Duurzame Docent 2020. <https://www.youtube.com/watch?v=fjxvTfZwxjI>
- Bijlo, E. Luyckx S.M. en Straver, F. (2020). Het lab en de wei in met duurzame docenten. 'Je kunt het in alle lesstof betrekken, zelfs taal of rekenen'. Trouw <https://www.trouw.nl/duurzaamheid-natuur/het-lab-en-de-wei-in-met-duurzame-docenten-je-kunt-het-in-alle-lesstof-betrekken-zelfs-taal-of-rekenen~ba69893>

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- Teunissen, E. (2020). Dit is de duurzaamste docent in het HBO. SDGs on stage. <https://www.sdgsonstage.nl/artikel/duurzaamste-docent-hbo>
 - SME (2020). Hier zijn ze dan: dé Duurzame Docenten van 2020 die duurzaam onderwijsland onveilig maken.
 - Leren voor morgen (2020). Dit zijn de Duurzame Docenten 2020! <https://lerenvoormorgen.org/nieuws/dit-zijn-de-duurzame-docenten-2020>
 - Verus (2020). Steeds meer 'duurzame docenten' in het onderwijs. <https://www.verus.nl/actueel/nieuws/steeds-meer-duurzame-docenten-in-het-onderwijs>
 - Ton, Y. (2020). 'In Nepal hebben ze niks aan een Ikea-manual of 3D'. Cobouw. https://www.cobouw.nl/marktontwikkeling/nieuws/2020/09/wederopbouw-na-natuurramp-vergt-maatwerk-in-nepal-hebben-ze-niks-aan-een-ikea-manual-of-3d-101288370?_ga=2.225576147.876355763.1646587879-1950859792.1646587879
 - Jeltjes, T. (2020). Durven bouwen op lokale kennis. Cursor magazine. Hendriks, E., (2018). Wederopbouw na ramp moet effectiever. BN de Stem. <https://www.bndestem.nl/opinie/wederopbouw-na-natuurramp-moet-effectiever~a33f8b70/>
 - Schalijs, N., (2018). Ontwikkelingshulp sprong in het diepe? Cursor magazine. <https://www.cursor.tue.nl/achtergrond/2018/februari/week-1/ontwikkelingshulp-sprong-in-het-diepe/>
 - Bekkering, J. D., van Hoof, J. J. P. M., Dimitrova, K., Hendriks, E., Riedijk, M., Krosenbrink, R. J. J., & van Sorgen, P.. (2017). Public space for refugees: the permanency of these camps asks for long term solutions for community facilities, public space and public buildings. Web publication/site, 4TU.Centre for Research Data. <https://www.4tu.nl/bouw/en/LHP2016/Public%20Space%20for%20Refugees/>
 - Letova, S., (2015). Avans docent bouwt noodhulptent in Senegal. Punt magazine. <https://punt.avans.nl/2015/12/avansdocent-bouwt-noodhulptent-in-senegal/>
 - Eindhovens Dagblad. (2016). Onderzoekers ontwikkelen tent voor noodhulp situatie. <https://www.ed.nl/>